



2023–2024 Field Trips: Frequently Asked Questions

Thank you for registering for a field trip to the Indianapolis Zoo! If you have questions, please call us at 317-630-2000 or email us at edustaff@indyzoo.com.

- How many chaperones do I need to bring?
 - One adult at least 19 years of age is required to always accompany every 10 students (through Grade 12).
- Can Zoo members serving as chaperones use their membership to get into the Zoo?
 - Yes, provided they show a photo ID and enter the school separately from the school group. Memberships cannot be used for entry of youth who are part of a field trip.
- How do I pay for the field trip?
 - Your group will be invoiced after your visit.
- Do you have mobility devices available to rent?
 - We are happy to accommodate members of your group with wheelchair or electric scooter rentals.
- Where do we drop off and pick up students?
 - Bus drop-off and pick-up is available near the front gate.
 - Groups arriving by car can use the Zoo's parking lots and enter through the front gate.
- Where do we eat lunch?
 - If you've reserved a lunch time for your group in our outdoor picnic area within the Zoo, your lunches will be stored and ready for you at the reserved time and location.
 - If you buy lunches at the Café on the Commons inside the Zoo, you may eat at any location inside the Zoo where food is permitted.
 - Limited numbers of non-reserved picnic tables are available to all Zoo guests outside the Zoo's gates.
 - The Zoo is within walking distance of the White River State Park via a sidewalk outside the southeastern boundary of the Zoo.
- Can we bring water bottles into the Zoo?
 - Yes! We encourage everyone to stay well hydrated.
- Do my students need to bring money?
 - The Zoo is now cashless. Please plan ahead for your group's needs during your trip.
- Where do we get tickets for the Dolphin Presentation?
 - The Dolphin Presentation does not require tickets and is included with your admission to the Zoo. Seating is on a first-come, first-served basis.
- How can I align my field trip with educational standards?
 - Wild Learning Guides contain self-guided enrichment activities that include pre- and post-activities for your own classroom. Look for this free information in the Teacher Resource section of the Zoo's website.
 - Add a STEM Investigation program to your field trip. These 45-minute programs feature hands-on activities for the students, showcase animals and plants at the Zoo, and align with both the Indiana Academic Standards and Next Generation Science Standards.
- Do you offer any guided Zoo tours?
 - Yes! Check out our new Learning Safari guided tours with a Zoo educator. Topics include wildlife adaptations, habitats, animal behavior or animal care.
- Our plans have changed. What do I need to do?
 - If you need to cancel or reschedule your field trip, please call 317-630-2000 or email us at edustaff@indyzoo.com at least 24 hours in advance to avoid being invoiced for the original reservation.