

INDIANAPOLIS ZOO
Annual Report 2012

The year kicked off with a long-awaited Indiana specialty license plate and concluded with a record-breaking Christmas celebration. In between, animal conservation was at the forefront in many ways and included the opening of the outstanding exotic bird exhibit Flights of Fancy, noteworthy births of an elephant and dolphin, and arrivals of a rescued sea lion and baby walrus. The traditional crowd-pleasing seasonal celebrations also filled the year. And don't forget White River Gardens, where orchids flourished in a salute to the natural world.



With the groundbreaking ceremony of the International Orangutan Center came a game-changing moment – this time for orangutans here and in the wild. The Center is a unique facility specifically designed to meet the physical, social, and intellectual needs of these endangered great apes. Its centerpiece, a 150-foot beacon that will be illuminated by lights the orangutans turn on, represents the hope that the species not only will survive but also thrive in a world-class environment.

Changing the game **FOR** an endangered ge



The Indianapolis Prize Gala showcased our passion for preservation, as this fourth biennial award lauded a distinguished polar bear researcher. The honor was so prestigious it was called the Nobel Prize for the animal conservation world.





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Your generous support is why we celebrate another successful, transformative year. Look inside as we remember some of the highlights and anticipate the challenges ahead.

Was 2012 the best year ever for your Indianapolis Zoo? It certainly felt like it.



Making a difference for  natural world







Dear Friends:

We often hear experts speak of the “transformative” power of various entities or ideas. We hear that love transforms, as does education, music, art, faith, sorrow, victory, loss, challenge, and so on.

As an organization whose mission is the advancement of wildlife conservation, we are very familiar with the concept of transformation. It is a strategy and a process that is critical to driving our mission forward: *Our goal is to help transform individuals and communities into people and places that believe in and practice the conservation of our natural world.*

We continued that process throughout 2012: locally, regionally, nationally, and internationally. But we began another kind of transformation as well — the conversion of a significant portion of our Zoo campus into something new and special, the International Orangutan Center. Once completed, this new exhibit almost certainly will transform forever the way humans perceive their most closely related primate relatives.

Transforming Individuals | Communities



Every time I look into the eyes of an orangutan it is absolutely clear that a sentient, thinking being is looking back at me. It is impossible not to recognize that orangutans possess intelligence and emotions, and the International Orangutan Center will help us share that recognition with millions of others. It will also emphasize how much orangutans in the wild need our help, while offering our guests concrete ways to help orangutans survive.

We celebrated two important births in 2012 — our record sixth baby elephant and a dolphin calf — and we acquired two more marine mammals that came as rescues from the wild. It was a year when we awarded our fourth Indianapolis Prize to the world's preeminent polar bear researcher and advocate. We opened a whole new exhibit that completely changed the old Encounters into Flights of Fancy — A Brilliance of Birds. We also renovated the Zoo entry with a new marquee and gates and improved the gift shop, dining area, and more.

As we celebrate another outstanding year at the Indianapolis Zoo, please join me in the anticipation of the transformation that is to come. And thank you for your continuing support of the Zoo and its mission — a mission that is never more critical than it is today!

Michael I. Crowther
President & CEO



To My Fellow Zoo Supporters:

As Mike Crowther has indicated, my first full year as Chairman of the Indianapolis Zoo's Board of Trustees was one of extraordinary promise for the future of one of the city's most important assets. It has been my privilege and pleasure to serve the Zoo and bear witness to the progress we have made together.

It is also my honor to report to those individuals, companies and organizations who have supported our efforts just how much has been accomplished and what is needed to continue the transformation of the Zoo. Just as time can only go in one direction, the Zoo must only go on one path — into a future that will continually grow and improve through the unified effort of all our partners.

One of my first important duties as Chairman came on December 6, 2011, when the Zoo formally presented the plans for the International Orangutan Center at the IMAX Theater. As one of the speakers that evening, I said that while our Zoo is a recreational resource, an economic engine, and an educational institution, we

Advancing Mission

Mission Statement

The Indianapolis Zoo empowers people and communities, both locally and globally, to advance animal conservation.

are at our core an organization that's driven by a mission. That mission, to advance animal conservation at every level, is what makes the work that we do together significant, interesting, critical, satisfying, and ultimately vital to maintaining a diverse and healthy environmental future for our children and grandchildren.

On a hot summer day in 2012, I joined an outstanding group of individuals in breaking ground for the International Orangutan Center. It was a moment made possible by the generosity of many and the commitment of Zoo staff, who seek a positive outcome for wild orangutans.

Now, more than a year after the initial presentation and months into actual construction, the progress we have made is astounding, thanks in no small part to the support we have received from the persons listed in this report and to whom this report is, as always, dedicated. Thanks to you, the Indianapolis Zoo has an opportunity to help save one of the most endangered species in the animal world and to make the whole of the Indianapolis Zoo better than it's ever been. Thanks to you, our mission can be translated into actions that make a real difference for the natural world. Together, we will transform a sentence of extinction into a real chance for survival.

Thanks to you.

Alan H. Cohen

Chairman

Indianapolis Zoo Board of Trustees



With the exhibits made possible through the Campaign for Conservation and Community: Saving the Orangutans, the Indianapolis Zoo will again demonstrate its leadership in international conservation. Together with the International Orangutan Center as the powerful first step in the creation of the International Great Ape Center and the rejuvenation of its lion, tiger, and family areas, the Zoo will be an even stronger resource for education, conservation, research, economic development, and public involvement in Central Indiana and around the world.

Changing Future for Orangutans

The International Orangutan Center will engage, enlighten, and empower children and families by bringing people close to these extraordinarily charismatic animals. In turn, it will give the Zoo's orangutans, one of the largest groups of endangered great apes of any zoo in the nation, a habitat — specifically designed to meet their physical, social, and intellectual needs — where they can lead enriched, fulfilled lives.

Wild orangutans now live only in the forests of the Southeastern Asian islands of Sumatra and Borneo. Unbelievably intelligent, orangutans are creatures of the rainforest. Their habitat is being destroyed like other rainforests worldwide, and their very survival in the wild is greatly imperiled. Without assistance, orangutans could become the first great ape species ever to become extinct in the wild.

The International Orangutan Center will tell their story and offer Zoo visitors direct ways to help save wild orangutans, something they will be inspired to do once they engage with these animals, both from a distance and up close. Visitors will have opportunities to interact with the orangutans on a one-on-one basis, when cooperation between human and ape is needed to solve some very entertaining puzzles.

In addition, the Indianapolis Zoo is creating relationships and partnerships with individuals and groups in Malaysia and Indonesia who are committed to protecting existing orangutan habitat, restoring lost forests, and connecting forest fragments via tree “corridors.”



The International Orangutan Center will include several unique elements, but the most visible will be the 150-foot Beacon of Hope, extending upward from the center of the exhibit. The Beacon of Hope, a gift of the Nina Mason Pulliam Charitable Trust, will be illuminated by lights the orangutans turn on themselves, symbolizing the hope that still exists for this endangered species.



The orangutan exhibit at the heart of the campaign will begin to change the way these magnificent animals are perceived and help to secure a brighter future for them in the wild. It will inspire countless visitors to rethink their relationship with wild animals and the places they rely on to survive long term. The orangutans and the International Orangutan Center will be overseen by the Indianapolis Zoo's Vice President for Life Sciences, Dr. Robert Shumaker, one of the top orangutan experts in the world.

The International Orangutan Center, a zoo exhibit unlike any other in the world.



If you would like to help our community save the orangutans; elevate enlightenment, education, and economic development here at home; and strengthen Indianapolis' conservation leadership around the world, contact Tim Ardillo, Director of Institutional Advancement, (317) 630-2703 or campaign@indyzoo.com.

Breaking Ground

The Indianapolis Zoo broke ground on the International Orangutan Center during a very special ceremony on September 4. Former Indiana Governor Mitch Daniels and Indianapolis Mayor Greg Ballard were among the more than 200 distinguished guests who joined Indianapolis Zoo Board of Trustees Chairman Alan Cohen and Indianapolis Zoo President and CEO Michael Crowther for the ceremony.

Announced during the ceremony was a new gift to the project – a \$1.5 million grant from the Nina Mason Pulliam Charitable Trust. The \$21.5 million International Orangutan Center, scheduled to open in May 2014, is the centerpiece of the Zoo's \$30 million Campaign for Conservation and Community: Saving the Orangutans.

Michael Crowther commented on the importance of this most-ambitious expansion of the Zoo: *"The International Orangutan Center will be the most important zoo exhibit in the world and a global center of excellence, setting a new standard for zoos in how they design animal habitats. It is our hope that this new center will be the catalyst for the change that can save these amazing animals from extinction in our lifetime."*





SUMMER 2012 brought the opening of the Zoo's newest exhibit, Flights of Fancy: A Brilliance of Birds, presented by Citizens Energy Group. Built in the Encounters Biome, this exhibit is an extravaganza of showy feathers, explosive color and amusing antics as guests stroll through three aviaries and meet masses of birds up close and personal.

Refashioning Education

Lories and Lorikeets: In this aviary, Indianapolis Zoo guests interact with these rainbow-colored small parrots that are originally from Southeast Asia, Polynesia, Papua New Guinea, and Australia. Fascinating birds just by themselves, the lories and lorikeets can be hand-fed by visitors, creating experiences that are just plain fun. Curious and friendly, the lorikeets have been known to occasionally lick a visitor's ears and neck with their bristled tongues.

Budgies: Hundreds of these small Australian parrots provide a free-flying mass of colors as they whip around inside their aviary. This part of the exhibit is especially fun for young visitors, who offer seed sticks to the birds and are often rewarded with a close encounter as the birds land on a hand, an arm, or sometimes a shoulder to feast on their favorite snack.

African Birds: The African aviary features a variety of native species, including Guinea fowl running along the ground, white-cheeked turacos and superb starlings resting on perches, and Taveta golden weavers hard at work building their intricate nests. Crested couas offer another burst of color, not only with their feathers but with the startling neon blue skin around their eyes.



Designed especially for families with young children, a nose-to-beak experience awaits everyone in the interactive aviaries and habitats. The exhibit reimagines the way the Zoo educates its youngest visitors about the extraordinary world of birds and sets the stage for the transformation of those youngsters into future conservationists.



Interactive aviaries and habitats bring the magic of birds in flight to our visitors in the most direct way possible.

Southern Ground Hornbills: Across from the exhibit's 4-D Theater, a special enclosure shows off southern ground hornbills, an impressive species of meat-eating birds. These 3-foot-tall creatures are the jesters of the African savannah and love to play with their food.

A Splash of Pink: Near the hornbills is the Zoo's flock of flamingoes, a combination of the hardy Chilean and the well-known Caribbean species. Chatty, always busy, and sometimes even combative among themselves, these tall and beautiful birds frolic only inches away from the human guests.

Native Birds: A special area planted with indigenous plants and trees provides a home for native Indiana birds that are invited to stop in and visit awhile. We hope that visitors are inspired to invite birds to their own backyards after seeing what we've done with ours.

Avian experiences are not the only activities available in Flights of Fancy. The Nursing Moms Nest, presented by Riley Hospital for Children at Indiana University Health, is a quiet place for moms to care for and nurse babies in privacy. The 4-D Theater, presented by Yellow Pages, is an action-packed facility with 3-D and 4-D movies, especially for young viewers. New dining options include cool drinks for hot days, while the Tots Treehouse and Play Area allows little ones to play with a decidedly bird-inspired theme.





The Indianapolis Prize

The September 29, 2012, Indianapolis Prize Gala presented by Cummins Inc. at the JW Marriott Hotel was another spectacular celebration of animal conservation. The winner, Dr. Steve Amstrup, chief scientist of Polar Bears International, received a check for \$100,000 from the Indianapolis Prize and the Lilly Medal from Eli Lilly and Company executive Bart Peterson.

Saving Animals AND Honoring Heroes



The scientist who first called attention to the potentially devastating effects of global warming on polar bear populations, Amstrup, now leads the charge for saving them by working to change the behaviors that contribute to greenhouse-gas emissions.

In addition, 2006 Indianapolis Prize winner Dr. George Archibald from the International Crane Foundation presented the first-ever Jane Alexander Global Wildlife Ambassador Award to Jane Alexander in recognition of her leadership in lending a credible, consistent, and effective public voice for the sustainability of wildlife. In their remarks, both Amstrup and Alexander delivered passionate calls for the public to join in the cause of conservation, for the sake not only of themselves but for future generations. Both of these heroes of conservation tell stories of transformation, teaching the public how to change the future of wildlife from defeat into victory.



The Gala was honored to have two committed public ambassadors for conservation as its co-hosts. Actor and leading man Josh Duhamel shared the podium with conservationist and television presenter Saba Douglas-Hamilton. The audience of nearly 1,000 thoroughly enjoyed the evening's presentations, including high-definition videos of all six Prize finalists, each of whom was in attendance. They were recognized



The winner of the 2012 Indianapolis Prize is Dr. Steve Amstrup, chief scientist of Polar Bears International.

and lauded by the appreciative audience. It was a remarkable assemblage of some of the best conservationists in the world, including 2010 Prize winner Dr. Iain Douglas-Hamilton of Save the Elephants, Markus Borner of the Frankfurt Zoological Society, Rodney Jackson of the Snow Leopard Conservancy, Carl Jones of the Mauritian Wildlife Foundation, Russell Mittermeier of Conservation International, Patricia Wright of the Institute for the Preservation of Tropical Environments, and legendary wildlife filmmaker Alan Root.

The evening wrapped up with award-winning singer Sylvia McNair accompanying the Indianapolis Children's Choir in a heartfelt rendition of "Bless the Beasts and the Children."

The Indianapolis Prize and Lilly Medal sponsor was the Eli Lilly and Company Foundation. The presenting sponsor of the Gala was Cummins Inc. The Heritage Group was a presenting sponsor and co-supporter of Indianapolis Prize educational outreach programming with Cummins Inc. The VIP Reception sponsor was Pepper Construction Company, and the Leadership Sponsor was WISH-TV.

Reaching Out

In addition to the Gala, the Prize winner and the other finalists helped spread the word on conservation through a series of outreach events, including one called Meet-a-Hero that took place at the Indianapolis Zoo on the morning of the Gala. The Zoo was privileged to have all six finalists for the 2012 Prize, along with special guests Jane Alexander and Alan Root, and a delegation from the China Wildlife Conservation Association, appear.



Geared toward families and children, Meet-a-Hero hopes to get young people interested in animal conservation and inspired to pursue the cause like the heroes of conservation greeting them. Hundreds of happy young people attended, but everyone was enchanted by one young fan who brought her plush animals, representing each of the animals the finalists are working to save. She made a point of discussing her love of animals with the finalists while appreciatively

getting all their autographs. With luck, she will someday take up the mantle of her heroes.



The Hix Institute for Research and Conservation Report

The Indianapolis Zoo is committed to engaging young people in ways that illustrate how they can make a positive difference for wildlife and wild places. A number of different programs fall under the auspices of the Hix Institute for Research and Conservation, serving both adult and youth audiences, with a primary focus on teaching conservation concepts through experiential learning.

Conserving OUR World



More Conservation on the Ground

The Zoo also continues its support for the Amur Tiger Conservation Project, Cheetah Conservation Fund, Dian Fossey Gorilla Fund International, International Elephant Foundation, International Iguana Foundation, International Rhino Foundation, Madagascar Fauna Support Group, and Polar Bears International.

Race-a-Cheetah Unites Wild Cats and Wild Kids

The wild kids raced the wild cats and the cats won — over 60,000 times! Maybe that's not such a surprising feat for the cheetah, the world's fastest land animal, whose 60-miles-per-hour speed is duplicated in an array of LED lights on the Race-a-Cheetah track at the Zoo. The kids pay a small fee to see if they can outrun a cheetah (hint, they can't), with all net proceeds going to support the Cheetah Conservation Fund (CCF) in Namibia, Africa.

With over \$10,000 raised in 2012, the total for the three summers the kids have raced a cheetah is nearly \$40,000. The funds help CCF provide care for orphaned cheetahs, raise litters of livestock-guarding dogs, and increase education about wild cheetahs. These simply gorgeous animals, so admired for their speed and grace, are in danger of disappearing forever. Their ultimate survival will depend on how successful humans are in devising ways to support them. Race-a-Cheetah helps.

Special thanks to our partner for Race-a-Cheetah, animal lover and two-time NASCAR Sprint Cup Series champion Tony Stewart, who supports educational programming at the Zoo.



Fast cats and Polar Bear Plunge: Making conservation connections.

Conservation Station

Not only were polar bears the focus of the 2012 Indianapolis Prize winner, Dr. Steve Amstrup of Polar Bears International, they were the subject of the newest activity for the Hix Institute's interactive exhibit, Conservation Station. Polar Bear Plunge was a larger-than-life activity inspired by the children's tabletop game "Don't Break the Ice," and it launched the fourth season of Conservation Station presented by the UPS Foundation. The hands-on exhibit taught kids about endangered animals and what we can do to help secure a future for them in the wild and offered quick and easy tips on what they can do to protect polar bears. At festivals and on Zoo grounds throughout the summer and early fall, Polar Bear Plunge made conservation learning fun.

In 2011-2012, the game engaged over 1,200 children and their families at community events, as well as at the Zoo. Most importantly, families exposed to Polar Bear Plunge were far more apt to take conservation actions through the Zoo's climate change education site, mycarbonpledge.com, than through the use of other tools or by talking to people about the site. (The Zoo launched mycarbonpledge.com in 2008 to educate people about climate change and allow them to pledge to take small energy conservation actions. To date, their 9,000 pledges amount to a CO₂ reduction of almost 16 million pounds.)



Over three times more individuals and families pledged to take a conservation action through mycarbonpledge.com after playing Polar Bear Plunge than any other outreach tool the Hix Institute staff utilized. And with 2,269 pledges from April 2011 to March 2012 and an overall CO₂ reduction of over 1.7 million pounds, Polar Bear Plunge is definitely encouraging people to take some energy conservation actions that are benefiting the environment, as well as their bottom line.



Zoo Videos

The staff of the Hix Institute spent some quality time producing videos for the Zoo's YouTube channel to help demonstrate the care and professionalism exhibited by the staff of the Indianapolis Zoo. These fun videos also give viewers a glimpse into what goes on behind the scenes. The 11 videos are each approximately 2 to 3 minutes in length and were posted a few at a time throughout 2012. Topics include animal care, nutrition, veterinary care, horticulture, and research and conservation. Some of the episodes include Lunch with Penguins, Weigh-In at the Zoo, Dolphin Training 101, A Day with Tombi the Elephant, and What's Old is New at the Indianapolis Zoo. To watch, check out youtube.com/IndianapolisZoo.

Conserving OUR World

Canine Capers

The high-flying fun of JUMP! The Ultimate Dog Show was a great addition to the Indianapolis Zoo 2012 Summer lineup with daily shows filling Dean's Arena, located next to the Encounters area. Crowds were wowed by this nonstop, action-packed thrill ride, featuring unbelievably agile dogs of all breeds and sizes performing aerial tricks and other behaviors choreographed to upbeat music. The bonus: All the dogs used were rescues, which is a wonderful message for Zoo visitors about the value of every canine out there. The popular show returns in 2013.



A New Adventure

The Zoo introduced a new interactive guest experience in 2012, one that is designed to inspire students to consider making animal care their chosen path in life. Dolphin Trainer 101 is a two-day experience for young people 10 to 14 years old that allows them to see what it takes to work with dolphins on a professional level. The Zoo provides participants with an opportunity not only to meet our dolphins but to meet and talk with our marine mammal trainers. They are introduced to a variety of marine mammals through chats, shows, and behind-the-scenes opportunities that have a special emphasis on dolphins. They spend time learning how to identify individual



Dog show theatrics, dolphin trainer basics and power recycling lead the way.

animals in the Zoo's collection, as well as how scientists study and identify individual animals in the wild. A portion of the experience is spent on the importance of training and dolphin care, which leads up to the finale — a Dolphin In-Water Adventure, in which participants get a hands-on, up-close-and-personal experience.

The program started in the spring of 2012, selling out two sessions with rave reviews. Two fall sessions filled quickly as demand exceeded supply. It was then decided to add a session during the winter holiday, and registration for this program sold out in 17 minutes. The popularity of the program, coupled with word of mouth and social media exposure, turned the inaugural year of this new initiative into a great success.

Super Recycling

Being environmentally responsible is probably not the first thing that comes to mind when you say Super Bowl, but the 2012 version definitely redefined “green.” Before the big game in February 2012, the Zoo and other businesses and organizations partnered with the Indianapolis Super Bowl Host Committee on its 1st and Green program, with the mission to offset the environmental impact of the Super Bowl.

The Zoo's contribution was a special Zooper Bowl holiday recycling event in December 2011. With the help of RecycleForce, the Zoo filled six trucks in less than six hours, collecting an astonishing 23 tons of electronics. It was the Zoo's most successful “power recycling” event ever. In total, with a wide variety of green projects like the Zooper Bowl, 1st and Green helped offset CO₂ emissions by over 1.3 million pounds and helped conserve over 2.3 million gallons of water — a citywide “super” effort to promote conservation.





Global Conservation Initiatives

Super Bowl XLVI offered a rare opportunity for nearly everyone in the community to become involved at some level during the weeks before the big game. The Indianapolis Zoo was no exception, as it promoted its unique rental facilities to organizations and guests and provided its large, superbly located downtown parking lot to the National Football League and the Host Committee for a variety of uses.

For the Zoo, parking and opportunity became the key ingredients in developing a Super Bowl legacy that no one had envisioned. In a novel approach to conservation fundraising, the Zoo charged \$15 for members and \$20 for non-members for parking in the days leading up to the Super Bowl and a flat fee of \$50 on Super Bowl Sunday. The fundraiser netted an astonishing \$90,722 to support the Tarangire Elephant Project (TEP) in Tanzania, Africa, helping save the lives of threatened African elephants.

Conserving | OUR | World

The TEP operates in Tarangire National Park in northeast Tanzania, along the east coast of Africa, and has been committed to the conservation of the African elephant for 20 years. The Indianapolis Zoo has been a significant supporter of the project since 2006.

Dr. Charles Foley, the founder and director of the TEP, wrote in an email from Tanzania, “This amazingly generous gift from the Zoo and the fans of the Super Bowl was totally unexpected but will make it possible to immediately start an important new elephant radio collaring project to further protect elephants in Tanzania. The collars send signals that allow researchers to track elephants as they follow often risky migration corridors in and out of the park. This project is crucial to linking the elephant populations in eastern Tanzania with those in the west, helping reduce poaching and conflict situations between elephants and humans.”





Special fundraising efforts benefit the elephants and lions of Tanzania.

Saving Lions

The Indianapolis Zoo remains the primary funder for the African Wildlife Foundation's Tarangire Lion Project in Tanzania. The program works to reinforce pastoralists' animal enclosures with chain-link fence that is capable of protecting livestock from large carnivores. By reinforcing traditional wooden enclosures, or bomas, with the sturdier materials, lions cannot kill livestock, and the farmers will not retaliate by killing the lions. In 2012, the Project completed a record number of 51 reinforced bomas, adding to the total of 168 since the work began in 2008. The Project also continued to see a trend of increased lion populations in and around Tarangire National Park, with 199 lions compared to 170 in 2011.



Transforming Minds

School Field Trips 2012 758 field trips with 68,071 attending

Dolphin In-Water Participants	556 participants
Dolphin In-Water Observers	453 observers
Zoo Camps	528 participants
Overnights – Nocturnal Adventures	1,556 participants
Overnights – Bunk for a Badge	1,104 participants
Overnights – African Summer Safari	219 participants
Overnights – Nature Nights	34 participants
Overnights – Family Overnight	42 participants
Distance Learning	365 programs
Adventure Tours	80 participants



SPRING 2012 saw the completion of a major renovation of the Indianapolis Zoo's entry plaza. Part of the Campaign for Conservation and Community: Saving the Orangutans, the \$1.4 million project was finished in 2012 in preparation for the anticipated bump in the number of Zoo visitors when the International Orangutan Center opens in 2014. The renovations to the entrance plaza will help the ever-increasing crowds flow seamlessly into the Zoo and, even more importantly, set the stage for the conservation message of the Zoo and International Orangutan Center.

Remaking | THE | Guest Experience



The first thing visitors noticed was the new large Indianapolis Zoo marquee sign, which incorporates a mix of masonry and ironwork. The old sign was converted to LED to make it an efficient and attractive focal point for the entry plaza. Bright new awnings and colorful, eye-catching animal graphics drew guests into the admissions area, which includes more booths for general admission and membership sales. To help guests get in the gate even faster, the admissions area also features three new express ticketing booths, with room to upgrade to as many as six booths in the future.



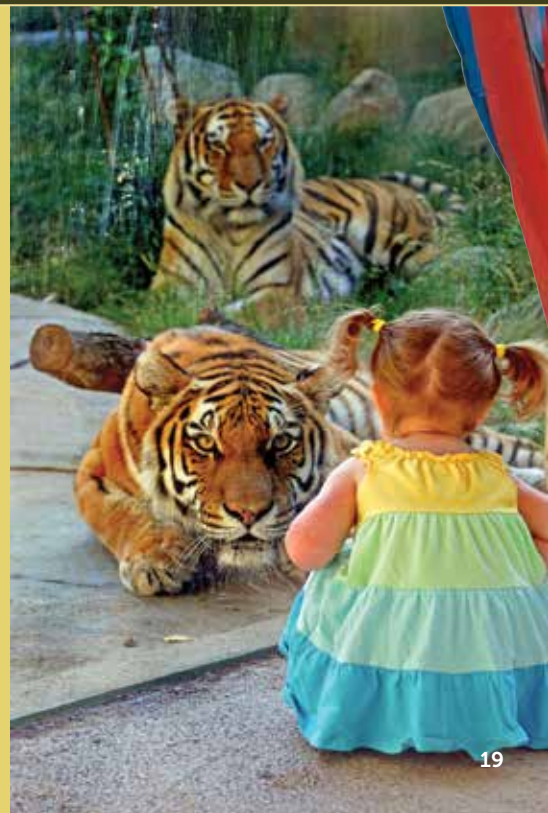
A new, attractive entrance lures visitors in with appealing signage and a streamlined process.

Longtime Zoo members may notice the membership entrance has moved, but the change comes with added benefits. The Member Express area not only offers Zoo members the opportunity to bypass the general admission entrances, but their paying guests can enter through the same gate. If members happen to forget their membership cards, their account information can be accessed on the spot without ever having to get out of line.

For guests with young children or those who need mobility assistance, stroller and wheelchair rentals are offered in a newly constructed area on the east side of the entrance just inside the gate. Moving the rental area allows visitors with needs to easily access the amenities and others to bypass the area during the entrance process.

A streamlined exit also has been designed with ease and comfort in mind. The gift shop, which is now 30 percent larger, can accommodate more guests and offers a wider selection of items. The eco-friendly space was designed to incorporate recycled and repurposed materials, as well as energy-efficient LED lighting and HVAC systems. Once guests complete their shopping, they can exit the gift shop and head back to the parking lot, or bypass the gift shop to go out through the clearly marked exit gate.

To increase efficiency and reduce the environmental footprint, recycled materials and energy-efficient products were included throughout the entry plaza. That effort starts in the parking lot, where two charging stations have been added for electric cars. The pavers from the old plaza were reused in the new space and the new trash cans, tables and benches were all constructed of recycled lumber. Additionally, all the lights and signs throughout the plaza utilize LED lighting. The plan is to continue the Zoo's position as a leader in sustainability in our community.





The Indianapolis Zoo has a long history of providing homes for rescued animals and in 2011 welcomed an adorable orphaned dolphin named Taz to its family. In 2012, the Zoo became home to two more rescued marine mammals, both of them absolute charmers. Thanks to the efforts of a team of rescuers from coast-to-coast, both mammals saw a negative future transformed into a hopeful one.

Altering Fates



Experts estimate that Ray is between 4 and 5 years old — still a young male. With his missing right eye — the scar of his tough start to life — Ray looks a bit different than your usual sea lion, but he is otherwise healthy and very noisy! Ray turned out to be a very vocal sea lion, and Zoo visitors can hear his calls all over the grounds.

Ray the Sea Lion

Ray the sea lion is a rescued animal from California with a troubled past. After a cross-country flight on a FedEx cargo plane, Ray arrived at the Zoo on August 23, 2012. He came from the Marine Mammal Center in Sausalito, which had rescued him not once, but twice, from waters off the coast of California. He first came to the Center on November 15, 2011, when he was found at Moss Landing Harbor. Clearly ill, his water-drinking behavior suggested he had leptospirosis, a bacterial infection of the kidneys that is often deadly if not treated.

With a round of medication and some fattening up, the Center's staff hoped he'd be good as new. However, during his check-up they found something disturbing. Radiographs of Ray's head and torso showed that he had suffered two gunshot attacks; bullets and shotgun pellets were still lodged in his skull and body. Although it is against federal law to harm marine mammals, they are sometimes attacked and shot, particularly by commercial fishermen when sea lions interfere in their nets.

Ray was lucky that first time and after treatment returned to his ocean home. Sadly, he was found again at the harbor on March 16, 2012, with injuries to his right eye and mouth. At the Center's hospital, veterinarians discovered that the eye injury was the result of another gunshot wound and that he had lost vision. In addition, he had developed a lens opacity that left him with limited vision in his other eye.

Otherwise, however, Ray was in good condition and ate well — despite needing a little guidance to find the fish that were put before him at mealtime. On June 8, Ray's bad right eye and the cataract in his left eye were surgically removed by a team of at least eight veterinarians. In agreement with the National Marine Fisheries Service, it was determined that a wonderful permanent home for Ray would be the Indianapolis Zoo, where he'll be safe and receive the care he needs.



The journeys of two marine mammals bring them to the Indianapolis Zoo.

Pakak the Walrus

An orphaned male Pacific walrus calf found off the northern coast of Alaska arrived in Indianapolis in early October 2012. The calf was believed to have been separated from a group of about 1,000 walruses that were sighted passing the northern slope of Barrow, Alaska, in mid-July. After the calf was observed alone for several days, U.S. Fish and Wildlife Services (USFWS) felt it was time to step in.

The Alaska SeaLife Center in Seward cared for him for three months. Their staff named him Pakak (PUCK'-UCK), which means "one that gets into everything" in the northern Alaskan dialect of Inupiaq. A week after Pakak's rescue an even younger orphaned male walrus rescue was brought to Seward and named Mitik. The two calves lived together until Pakak came to Indianapolis and Mitik was sent to the New York Aquarium.

Walrus are very tactile and social animals, and the dedicated staff and caretakers at the SeaLife Center provided the social interaction that a walrus calf would otherwise seek from other walrus. As a result, walrus calves almost immediately adjust to human care and therefore are not candidates for release into the wild following rehabilitation. However, because the SeaLife Center is not large enough to be the permanent home to all the wildlife it rescues, the Indianapolis Zoo was honored to be selected by the USFWS as Pakak's permanent home.

The story of Pakak's rescue garnered national media attention, including stories in *The New York Times* and on NBC's *Nightly News with Brian Williams*. When Pakak went on exhibit after his quarantine period in late November, he made a huge "splash" all over the country as the media and public became charmed by this adorable little walrus. He is one of only 17 walruses in accredited U.S. zoos and aquaria and the perfect ambassador for his species.



At rescue, the 250-pound calf was estimated to be 4 to 6 weeks old — far too young to be without his mother — and suffering from dehydration and lice. In the wild, a walrus calf commonly stays with his mother for at least two years.



ON JULY 12, the Zoo welcomed a new generation to its dolphin family: a young male born to China. The calf was named for the DC Comics character Orin — the Atlantean name for Aquaman — created by Peter David in the “The Atlantis Chronicles” series.

Welcoming NEW Generations



Orin spent about five months bonding with his mother off exhibit, as well as adjusting to life as part of the Zoo’s dolphin pod, before joining the group in the “big pool” in December. Now he’s showing his curious and spunky nature! In the photo at left, Orin is the little guy in the middle of this stack of dolphins posing for the camera. China is underneath and much older half sister Indy is on top. Indy’s mother is China, but her sire was the Zoo’s long-time dominant male, Sundance. Orin’s dad is the current top male, Kimo.



SUMMER 2012 saw yet another history-making birth in the elephant barn: On June 28, Ivory gave birth to her third calf conceived through artificial insemination (AI). The Zoo's Facebook fans voted to name the little female Nyah, an African name meaning "purpose." Nyah's purpose was to charm everyone as this very curious and lively young elephant explored the world around her, never straying too far from the comforting presence of mom but allowing herself to be engaged in the antics of older sister Zahara.



Dolphin and elephant babies enrich the Zoo's many wonders.



This birth occurs at a time when African elephants in the wild are under severe pressure from poaching. This calf, born 10,000 miles away from Africa, will serve as an ambassador for her species, encouraging people to get involved in programs like Save the Elephants and the Tarangire Elephant Project that are supported through the Zoo's conservation initiatives.

Nyah joins a herd of seven other African elephants at the Indianapolis Zoo and is the second elephant calf born here in the past 12 months. Kalina arrived July 20, 2011, the record-setting third calf born to mother Kubwa. With this birth, Ivory now joins Kubwa as the only two African elephants to have successfully given birth three times using AI. In March and August 2000, the two mothers first made headlines around the world when they gave birth to the first two African elephant calves successfully conceived through AI.

With each calf, the Zoo's herd becomes more experienced and now resembles the family groupings of wild elephants. Kubwa and Ivory have honed their mothering skills, and "Aunties" Tombi and Sophi have become confident and caring babysitters. Nyah has provided an especially important learning opportunity for big sister Zahara. Young females learn to care for calves by watching and playing with them, thus gaining skills that will be valuable when they have offspring of their own. In addition, each new calf contributes more information for Zoo research projects, including a calf developmental survey and milk analysis study.



At the annual conference of the Association of Zoos and Aquariums (AZA), the national accreditation organization, the Indianapolis Zoo was exceptionally pleased to accept one of the AZA's highest honors, the 2012 Angela Peterson Excellence in Diversity Award, for its Minority Purchasing Initiative. The AZA Honors and Awards program recognizes exceptional accomplishments in the zoo and aquarium profession. Each category is reviewed by a panel of expert peers, and winners are announced every September.

Redefining Participation



The Award recognizes AZA member institutions with significant achievement in work force and audience diversity. It honors the memory of Angela Peterson, who inspired many with her dedication to AZA's conservation, education, and diversity efforts.

The Indianapolis Zoo recognizes the importance of diversity, acknowledging that it is key to providing the optimal zoo experience on all levels. The overriding goal of its diversity and inclusion initiatives is to make every aspect of the Zoo accurately reflect the community in which it operates. In its purchasing policy and practice, the Zoo requires minority participation in an open, competitive bidding process and tracks its results. Additionally, the Zoo created and promotes a unique "reverse vendor event" at which Minority Business Enterprise, Women Business Enterprise and Veteran Business Enterprise businesses can interact with multiple purchasing agents from the city's cultural attractions, selected firms, and government agencies who represent an untapped total of hundreds of thousands of dollars in potential new contracts.



The Zoo strives to bring “real meaning to promoting diversity.”

“Because of our unique position in the market, the Indianapolis Zoo was, and continues to be, in a position to lead the cultural community in a way that brings real meaning to promoting diversity,” said Michael Crowther, Indianapolis Zoo President and CEO. “Clearly, that’s the smart thing to do from a business perspective, but it’s equally important to us that it’s the right thing to do.”





ZOO ATTENDANCE IN 2012 1,067,270

THE Commonplace Becomes Rarified



Zoo License Plate Scores a Hit

By January 2012, the Indianapolis Zoo had gained something it desired for a very long time and worked hard to achieve: its very own specialty license plate available through the Indiana Bureau of Motor Vehicles. The initiative was launched through the Membership Department, although the plate is available to anyone who wants to support the Zoo and contribute directly to the costs of caring for the animals.

The plates are only \$40 extra at license branches or online at myBMV.com/specialty, and \$25 of the fee goes directly to the Zoo, where the funds are used for food, medical care, and other costs.

The plates have been an enormous success in their first year on the market, thanks to the public (and we suspect they include many donors and members), who purchased nearly 800 Zoo plates in 2012.



Special plates and special memberships get a very special response.

GO! Memberships

Also implemented in 2012 was the new GO! Membership initiative, a unique partnership with the 11 Head Start offices operated by Family Development Services (FDS) in Central Indiana to offer a significantly reduced membership opportunity for families currently enrolled in Head Start.

The GO! Membership was developed to ensure that the Indianapolis Zoo is accessible to underserved, low-income families, who are actively engaged in educating their children. The program is structured to remove any barriers that would prevent these families from taking advantage of the Zoo's excellent educational opportunities.

GO! Memberships are offered to Head Start families at an 80 percent discount. The cost is only \$25 per household for a full year of free general admission, free parking, and free special events, including Animals and All that Jazz and Halloween ZooBoo.

GO! Members are Indianapolis Zoo members — part of the Zoo family. They receive all Zoo member benefits and are not charged any additional entry fees. To further increase the educational value of the program, GO! Members get free admission for school field trips.

In recognition of these efforts, Head Start/FDS presented the Indianapolis Zoo with a special recognition plaque, "in appreciation for your generosity and consideration for Head Start families."

The response from Head Start families was tremendous: 446 memberships were sold in 2012. In all, 610 families had participated by the end of the year.





The natural world consists of living things and the forces of nature that affect them, and while the Indianapolis Zoo focuses on its animal collection, a major component of the Zoo's interpretive execution of the natural world is its horticulture collection. Zoo visitors are often surprised to learn that in total monetary value, the Zoo's plant collection exceeds that of its animal collection – although, of course, the value of the existence of those animals so often is beyond price.

Landscape Variations



Across the 64 acres of Zoo grounds, thousands of plant specimens offer an observation into the habitats of forests, deserts, sweeping plains and wooded savannahs – replications all executed flawlessly by the horticulture staff utilizing plants that can be sustained in a Midwestern environment. With nearly a quarter century of growing seasons now past, the towering trees and lush landscapes of the Zoo have transformed an industrial site into a stunningly beautiful urban oasis.

At the heart of the plant collection is White River Gardens, a place that brings the elements of the natural world into partnership with human desires to grow, arrange and maintain individual expressions of plants and flowers. The combination of the indoor Hilbert Conservatory and the outdoor DeHaan Tiergarten offers a little bit of gardening for every taste, exotic and native.

In 2012, the Gardens continued the popular OMG! Orchids exhibit, featuring hundreds of specimens of the world's most varied flowering plants. There are over 25,000 different kinds of orchids, and the Gardens' show featured some truly exotic varieties. Some highlights: the mysterious "rat tail" rescue orchid that many Facebook followers helped identify, and the odd and wonderfully fragrant upside-down Stanhopea orchids that bloomed in the late summer and fall.

While the orchids flourished inside the climate-controlled Conservatory, the growing season presented serious challenges to the horticulture staff outdoors, as a record drought persisted day after long, dry day. Hot and parched, thousands of plants struggled to survive, as the gardeners worked diligently to conserve as much water as possible.



The drought puts the horticulture staff to the test.

Water conservation was not a new concept to the Zoo, where staffers were conscious of water consumption long before the drought. In 2008, a new backwash recovery system recycled the water in the dolphin pools, using 2.6 million fewer gallons annually than the previous system. New waterless urinals in the main men's restroom saved a gallon of water with every flush and countless thousands of gallons each year. Gardeners used soaker hoses wherever possible to help eliminate run-off and incorporated drought-tolerant plants when designing new landscaped areas.

As the 2012 drought dragged on, the horticulture staff thought outside the box and came up with innovative conservation measures. They collected every drop of water they could find, pulling condensed water dripping from air conditioning handling units on buildings all over Zoo grounds. Evaporative coolers at the lemur, tiger, and cheetah exhibits also helped, and more water was gained from the Hilbert Conservatory's reverse osmosis system.

Gardeners managed to come up with more than 1,000 extra gallons a week, which they distributed through the existing irrigation system via a 500-gallon mobile sprayer.

The plants survived, the grass came back, and with their expertise and hard work, the Zoo's horticulture staff maintained the growing environment that makes the Zoo such a wonderful place to visit, even if the overall effect was just a tad less lush than usual.





Landscape Variations



Status of the Horticulture Collection

136 Families

543 Genera

1,963 Taxonomies

16,410 Specimens

Conserving Water and Energy

The record-breaking drought of 2012 brought water conservation to the fore, but figuring out how to save resources and conserve energy are permanent goals of the Zoo that are pursued on a daily basis. In 2012, our sustainability mission was further enhanced by two major upgrades to the HVAC system in the Dolphin Pavilion.

One was the replacement of the domestic tank and water heater. The existing tank started leaking and could not be repaired, so the Zoo downsized the tank and installed a high-efficiency water heater. The second upgrade, done with the help of the Purdue Technical Assistance Program, was the addition of small “pony” boilers for summer usage. The Zoo’s large boilers were oversized and had higher operating temperatures than what are really needed in summer. The new smaller, high-efficiency boilers were “right-sized” for summer, as were similar boilers in Oceans.

With the reduction in natural gas usage, the summer boiler saves the Zoo \$26,000 per year, and the domestic tank and boiler yields a savings of \$3,000 per year.

		SPECIES	SPECIMENS
Vertebrates	Mammals	37	155
	Birds	42	697
	Reptiles	51	183
	Amphibians	2	5
	Fishes	59	540
Invertebrates (Aquatic and Terrestrial)		56	299
TOTALS		247	1,879

(Animals in on loan are included. Animals out on loan are not included.)



Status of Zoological Collection

DECEMBER 31, 2012

Endangered Species (USFWS)

Addra gazelle
African wild dog
Amur tiger
Aquatic (Coahuilan) box turtle
Cabot's tragopan
Cheetah
Crowned lemur
Grand Cayman blue iguana
Jamaican iguana
Komodo dragon
Orangutan
Radiated tortoise
Red ruffed lemur
Ring-tailed lemur
White-handed gibbon

Threatened Species (USFWS)

African elephant
Desert tortoise
Eastern indigo snake
Polar bear

Endangered Species (IDNR)

Western cottonmouth

Studbooks Held At IZ

African elephant
Walrus

Species Survival Plan (SSP) Species

(programs designated as Green or Yellow by AZA)

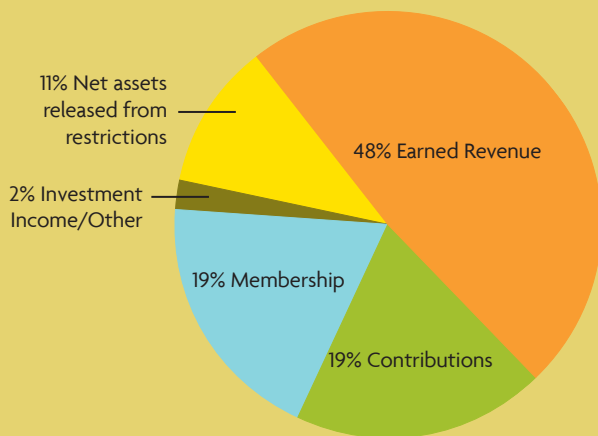
Addra gazelle
African crested porcupine
African elephant
African lion
African wild dog
Amur tiger
Aquatic (Coahuilan) box turtle
Asian small-clawed otter
California sea lion
Cheetah
Chilean flamingo
Eastern indigo snake
Eastern white-bearded wildebeest
European white stork
Gentoo penguin
Grant's zebra

Greater kudu
Grey-crowned crane
Harbor seal
Hyacinth macaw
Island flying fox
King penguin
Komodo dragon
Lined seahorse
Marabou stork
Orangutan
Pancake tortoise
Polar bear
Radiated tortoise
Red panda
Red ruffed lemur
Reticulated giraffe
Ring-tailed lemur
Rockhopper penguin
Slender-tailed meerkat
Southern ground hornbill
Southern white rhinoceros
Speke's gazelle
Warthog
White-handed gibbon

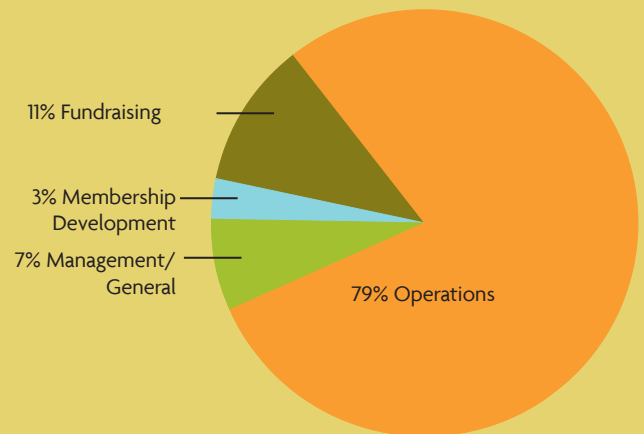


2012 Financial Report

SUPPORT AND REVENUE



EXPENSES



Support and Revenue

Earned Revenue	\$11,495,492
Contributions	\$4,612,035
Membership	\$4,428,505
Investment Income	\$44,661
Other	\$546,310
Net assets released from restrictions	\$2,716,728

Total Support and Revenue	\$23,843,731
----------------------------------	---------------------

Expenses

Operations	\$17,162,144
Management and General	\$1,626,032
Membership Development	\$585,226
Fundraising	\$2,404,601

Total Expenses	\$21,778,003
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Change in net assets before depreciation and amortization	\$2,065,728
Depreciation and amortization	\$5,175,253
Change in net assets before other changes	\$(3,109,525)

Other Changes:

Gain on disposal of fixed assets	—
Net realized and unrealized gains on investments	—
Net assets released for capital projects	\$3,304,950
Change in unrestricted net assets	\$195,425

A copy of the 2012 Audited Financial Statement is available upon request.



THE Important Work of Volunteers

The Indianapolis Zoo's volunteer program continues to provide critical support for staff and visitors, and in 2012, the total number of hours given to the Zoo was equivalent to 29.4 additional full-time employees! Working more than 61,000 hours, our 822 volunteers made a real difference in the quality of care we are able to offer our living collection and our valued visitors.

Of particular note in 2012 was the establishment of the Indianapolis Zoo Associate Council (IZAC). The Council is an organization made up of Central Indiana emerging leaders dedicated to aiding and supporting the Zoo in its mission to advance animal conservation.

These dynamic, young professionals are educating their peers about the impact of the Zoo's mission. Whether home or abroad, the result of our conservation endeavors is felt in large ways. The Council members are uniquely positioned to serve as ambassadors sharing that message with other future leaders in the community. The Council's president, Aaron Reddington of Angie's List, founded the group along with Central Indiana Community Foundation Grants Officer Andrew Black. They spent a majority of the year establishing the group, providing networking opportunities, and planning their first event, specifically for young professionals, in early 2013.



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Founded in 2011, the Indianapolis Zoo Associate Council is an organization of Central Indiana emerging leaders dedicated to aiding and supporting the Zoo in advancing animal conservation. Members in 2012 include the following:

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Thank YOU

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The Lowell Nussbaum Society recognizes individuals and organizations who provide operating support for the Indianapolis Zoo. Named after our founder, The Lowell Nussbaum Society represents gifts \$1,250 and above between 1/1/2012 and 12/31/2012.

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 Courtney Von Stein
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 Madeline Zellmer
 Zion Lutheran Second Grade
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*The following represents honor
 and memorial gifts made between
 1/1/2012 and 12/31/2012.*

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In memory of Patricia Bingham

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The following represents individuals who gave Gifts-in-Kind between 1/1/2012 and 12/31/2012.

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LAURA GITHENS SMITH SOCIETY

The Laura Githens Smith Society recognizes those individuals who have included the Indianapolis Zoo in estate plans and informed the Zoo of that commitment. The following represents members through 12/31/2012.

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**Denotes deceased as of 1/15/2013*

INDIANA ZOOLOGICAL FOUNDATION FUND

The Indianapolis Zoo's endowment program dates back to 1978 when Laura Githens Smith established one of the endowment's first gifts. The endowment is now named the Indiana Zoological Foundation Fund and has its own governing board, but remains incorporated under the Indianapolis Zoo. The following represents the separately named endowment contributors/funds that help make up the Indiana Zoological Foundation Fund.

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THE GEORGE AND MARIBEL STARK AWARD

This award celebrates those volunteers who have dedicated 1,000 hours of volunteer service time to the Indianapolis Zoo. The most recent to achieve this honor are:

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SPECIAL PROJECTS

The following have provided funds for restricted purposes and special projects between 1/1/2012 and 12/31/2012.

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The Jerry L. and Barbara J. Burris Foundation – Community Tuesday
Dr. & Mrs. Brendan P. Fox – Zoo Educational Programming
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ROY SHEA CAPITAL ASSET REPLACEMENT FUND

The fund was created in November 1998 to insure ongoing care and maintenance of the institution – the Indianapolis Zoo – to which Mr. Shea dedicated 32 years of his life. The following gifts were received between 1/1/2012 and 12/31/2012.

Estate of Jody Kirtley
Estate of Judith Ann Roland
Estate of Mary Jo Tranbarger
John F. Strickford Revocable Trust
Estate of Melvin Simon

ELEGANT VINTAGES INTERNATIONAL WINE AUCTION

The following represents sponsors of the Elegant Vintages International Wine Auction held on March 17, 2012. The event co-chairs were Holiday Banta and T.J. Cole.

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GOLFARI

The following represents sponsors, participants, and friends of the Zoo's annual golf outing, Golfari, held Monday, July 30, 2012, at the Country Club of Indianapolis. The event chair was Craig Mullins.

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Tim Ardillo
Director of Institutional Advancement

Writer and Editor

Judith L. Gagen
Conservation Communications Specialist

Production Manager

Jo Hohlbein
Director of Creative Services

Book Design

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